

COVID-19  
COMMITMENTS

SONNIER & CASTLE  
BY RHC

# OUR COMMITMENTS

## SONNIER & CASTLE BY RHC

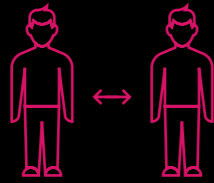
For over 24 years, our mission has been to provide delicious, memorable dining experiences. Although we find ourselves in different times, our mission remains the same. We have always guaranteed stringent health and safety procedures.

We are closely monitoring COVID-19 prevention measures and we will continue to maintain and update safety protocols and best practices as guidelines adapt and change.

We guarantee every government requirement will be adhered to, approaching these with creativity, seeing these challenges as ways to enhance our hospitality and dining experience in a safe and responsible way.

**TRUST IN OUR SAFETY, TRUST IN OUR PROCEDURES,  
TRUST IN US.**

# KEY COMMITMENTS



## GOVERNMENT GUIDANCE

We have developed specific protocols strictly adhering to governmental regulations and public health guidelines to ensure your safety.



## STAFF HEALTH CHECK

Any employee who doesn't feel well or has any symptoms of COVID-19 is required to notify their supervisor and stay in home isolation for 14 days.



## PERSONAL PROTECTIVE EQUIPMENT

All staff will be issued suitable PPE for their role, trained how to utilize correctly and changed throughout event.



## EQUIPMENT & OPERATION CLEANLINESS

Increased cleaning regimes including disinfect equipment and prep areas using EPA-registered disinfectants.



## TRAINING

All staff will be trained in NY's COVID-19 Guidance for Food Services.



## VENDORS

We will hold all of our vendors to the same standards to ensure a safe operation.



## VENUE PARTNERSHIPS & SUPPLIERS

Collaborative working practices to ensure safety measures are delivered every step of the way.



## YOUR EVENT

As always, we are happy to add, adjust and customize any element of service to ensure we deliver in line with your vision and expectations.

THANK YOU FOR  
YOUR SUPPORT  
DURING THIS TIME

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